



SNP TEST MANAGEMENT

SNP TEST PACK S

Introduction to and basics of carrying out module-based testing of migration objects in transformation projects.

Contents

- Enabling Workshop: An SNP expert introduces best practices in testing transformation objects as well as the initial test management configuration in SAP Solution Manager
- Provision of module-assisted SNP Best Practice Content (SAP ERP, SAP IS-U) in the form of an SAP Solution Manager project structure using a transport request
- Documentation: How-To-Guides and Best Practices for test management in transformation projects with the SAP Solution Manager as well as general templates of various test documentations in German and English in the provided SAP Solution Manager project structure
- **Optional:** SNP Test Pack Test Manager

SNP TEST PACK M

Through the support and use of verification tools, client-specific objects are integrated into SNP's "Best Practice Content" and are incorporated into the generation of test cases.

Contents

- SNP Test Pack S
- An SNP expert supports you in verifying the delta between the SNP Best Practice Structure and customer objects
- On the basis of the verification result, an SNP expert supports you in making changes to the SNP Best Practice Structure (including 20 customer transactions)
- Support in the creation of customer specific test plans and test packages
- **Optional:** SNP Test Pack Test Manager

Focus

Testing business processes in the course of transformation projects

SNP TEST PACK L

The package is expanded to include a Test Manager and optimizes either existing test management or implements test management on the basis of a standardized and reusable process. This is based on proven and certified best practice methods for testing business processes in an ideal and effective manner. The Test Manager also monitors all areas relevant to testing during the project (setup, design, planning, execution, monitoring, reporting, conclusion) and supplies an adequate final report. This document can be presented to auditors for approval.

Contents

- SNP Test Pack M
- SNP Test Pack Test Manager
- **Optional:** SNP Test Pack Defect Management

Requirements

Existing documentation of business processes in SAP Solution Manager

SNP TEST PACK TEST MANAGER

This package optimizes or implements standardized and reusable test management which is based on proven and certified best practice methods for testing business processes in an ideal and effective manner. In addition, the Test Manager also monitors all areas relevant to testing during the stages of testing (setup, design, planning, execution, monitoring, reporting, conclusion) and supplies an adequate final report.

Contents

- Review and setup of a standardized, permanently usable test management for business processes
- Test management kick-off with all involved persons for planned test activities
- Creation of testing concepts and test plans
- Test management coordination and monitoring
- Creation of test plans and test packages including their assignment to the respective test teams or testers
- Reporting on test progress and test conclusion
- Coaching the testers
- Technical support for the test management functions used in the SAP Solution Manager

Focus

Test management with regard to transformation objects in transformation projects as well as end-to-end business process tests

SNP TEST PACK DEFECT MANAGEMENT

The SNP Add-ons **Service Desk** and **E-mail Package** simplify and increase the performance of incident management by a significant margin.

SNP PACK SOLMAN SETUP & REVIEW

A complete health check of your SAP Solution Manager system and support during initial setup, subsequent work, and problem solving as well as when implementing required SAP Notes.

Contents

- Enabling Workshop: Presentation of best practices in defect management based on test management and the supplied Add-on solution
- Implementation and documentation of defect management in the area of test management in SAP Solution Manager
- Provision of the SNP Add-on solutions **Service Desk** and **E-mail Package** including documentation via transport request enabling the use of standard functionality in SAP Incident Management

Focus

Collection and further processing of test messages and testing errors

Contents

- Enabling Workshop: Clarification of current requirements with the customer and definition of expectations and goals
- General examination of the connection to managed systems with regard to Agents and SLD as well as RFC Agents
- Health check of the system landscape data with regard to product versions, product instances in SMSY/LMDB/Landscape Verification Tool, logical components and solutions
- Making adjustments to the system connection with regard to correct landscape data and configuration of the administrated systems as a requirement for use in further scenarios
- Testing system design in a variety of work centers
- Support in finding solutions, importing SAP Notes
- Assistance when setting up the base configuration of SAP Solution Manager
- Assistance in the event of issues and identification of relevant SAP Notes

Focus

Testing and optimization of technical requirements in SAP Solution Manager

THIS IS WHAT YOU CAN EXPECT!

- Rapid, simple, and smooth introduction to test management
- Test management tailored to specific needs
- SNP test packages can be selected based on need
- Benefit from SNP's best practices and experience
- Learn from experts
- Flexibility
- Quality
- Sustainability
- Future orientation
- Transparency
- Professional advice



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